

The Buckingham Companies

952-226-6441

Customer Service: Office Hours: Monday-Friday 7:30 am to 5 pm
Recycling Center: Monday- Friday 9 am – 3 pm
Thursday till 7 pm (Apr-Nov)
Sat 10 am – 2 pm

Payment Options:

- We accept: Check, Money Order, Credit Card (Visa/MasterCard)
- Go to www.buckinghamcompanies.com to make a secure, online credit or debit payment.
- Call our office to pay by credit card to make a one-time payment or set up an automatic withdrawal from your credit card.

Billing Policies:

- Billings are due upon receipt.
- 1.50% finance charge can be applied if not paid within 30 days.
- Return the top portion of the bill with your invoice and account number.
- NSF checks are subject to a return fee of \$30.00

Cancellation Policy:

- Cancellation of service MUST be sent by the account holder by phoning our office.
- To protect you, Buckingham will not honor cancellation from competitors.
- A customer canceling service during a billing cycle will do so at forfeiting any prepaid monies.
- If our cart is not available for pick-up or is destroyed, a replacement fee will be added to your final bill.
- If your service has been canceled due to failure of payment, a restart fee will apply once the account has been paid in full.

Additional Services/Extra Charges:

- We charge extra for items not normally collected with weekly service (ex: appliances, furniture, tires, mattresses, building material) Please call in advance to make arrangements for the collection of these items.
- Yard Waste options are available
- Re-roof, re-model, and cleanups. 10/20/30 yard boxes are available. Just call our office.